



Mid-Atlantic Association for Court Management (MAACM)

MID-YEAR CONFERENCE INFORMATION & REGISTRATION FORM

**“LEADERSHIP IN THE FRAMEWORK
OF A HIGH PERFORMANCE COURT”**

June 23, 2010

Registration: 8:15 a.m. ~ Program runs from 9:00 a.m. to 4:15 p.m.

**Sheraton Dover Hotel
1570 North DuPont Highway, Dover, DE 19901
(302) 678-8500 - www.sheraton.com/dover**

**Make your reservations by May 23 to receive the rate of \$95. Be sure to mention
MAACM.**

Please join us for this exciting one-day program for all court managers and supervisors designed to increase understanding and ability to use the key skills of leading and managing in day-to-day court functions.

LEADERSHIP, the theme for the MAACM Mid-Year Conference, is timely and critical to maintaining the rule of law in our courts today. This NACM Core Competency will be taught using the Framework of a High Performance Court as an overarching construct. This program will fulfill the Michigan State University (MSU) curriculum requirements for those seeking certification. Participants will be challenged to think differently about how business is conducted in the courts. The Knowledge, Skills and Abilities (KSAs) within the Leadership Core Competency include:

- being credible in action;
- creating focus through vision and purpose;
- managing interdependencies and working beyond the boundaries;
- creating a high performance work environment; and
- doing skillful and continual diagnosis.

Speakers include: **Dr. Brian Ostrom from the National Center for State Courts; Robert Duckworth, Clerk of the Circuit Court, Anne Arundel County, Maryland; Pete Lally, Court Consultant, former Maryland Court Administrator and a MAACM past president; and Ellen Procida of the New Jersey Superior Court, Atlantic/Cape May Vicinage.**

The Framework of a High Performance Court suggests a series of flexible steps courts can take to integrate performance improvement into its ongoing operations. The steps include:

- focusing on key administrative principles that clarify high performance;
- understanding how a court's managerial culture can promote common goals and collegial cooperation; and
- developing the capacity to measure performance and learning and using the results for procedural refinements and communication with a variety of stakeholders.

Participants will leave with ideas for assessing their court's administrative principles, culture, performance measurement, and performance management. Each key KSA group will have **STRUCTURED EXERCISES** and **LEARNING EXPERIENCES** that can be applied to help assess the participant's workplace. This program is designed to challenge those attending, whether team members, front-line supervisors or high level court managers, through exercises and ultimately applying the day's work to their own setting.

**** PROGRAM IS ELIGIBLE FOR MSU CREDIT ****

{ REGISTRATION FORM FOLLOWS }

MAACM MID-YEAR CONFERENCE REGISTRATION FORM

You can register for the Mid-Year Conference by either completing the form online at the MAACM Website <http://www.maacm.org/> under the 'events' section. If you are a current **PAID MEMBER**, be sure to log-in to the website to receive the discounted rate (Visa & Master Card are now accepted) or by completing the registration form and sending it along with your payment by **MAY 23, 2010** to:

Liz Domingo, MAACM Treasurer
Trial Court Administrator
Union County Superior Court
2 Broad Street
Elizabeth, NJ 07207
liz.domingo@judiciary.state.nj.us

I am registering for the Mid-Year Conference on June 23, 2010.
Registration Fee includes continental breakfast and lunch.

PROGRAM:

**Leadership in the Framework of
a High Performing Court**

FEE:

<input type="checkbox"/>	Paid MAACM Member: \$75
<input type="checkbox"/>	Non-Member: \$100

Please print clearly!

Name: _____

Court: _____

Court address: _____

Work Phone: (_____) _____

E-Mail Address: _____

I enclose:

Check # _____ made payable to **MAACM** in the following amount: _____

Invoice # _____ as listed on email confirm generated from MAACM WEB SITE

Voucher # _____ to MAACM in the following amount: _____

****NOTE CANCELLATION POLICY:** All requests for a refund of registration fees shall be made in writing and directed to the Treasurer (email address noted above) for approval. Requests for refunds must be made ten (10) days prior to the event to receive a 100% refund. Requests for exceptions based on extenuating circumstances must be received within fifteen (15) days after the event.